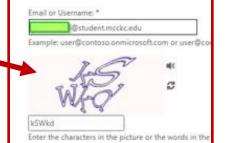


## **Self-Service Password Reset (SSPR) for New and Existing Students**

1. Go to **mcckc.edu** > **Select** *MyMCCKC* (top of the page.

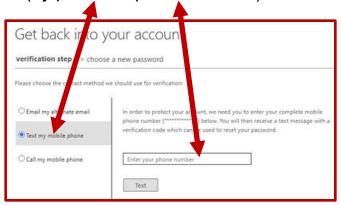
2. Select "Forgot My Password" OR "...can't sign in" to self-unlock your account after too many attempts

3. Complete the captcha on the next page.



Contact the MCC Info Center at 816-604-1000 for assistance.

4. Choose how you prefer verification (by phone or personal email).



- 5. Enter the verification code that you received.
- 6. Create a new password
- 7. Select "Finish"
- 8. Return to mcckc.edu > myMCCKC login to use your new password.