



COUNCIL OR COUNCIL-RELATED COMMITTEE

MEETING AGENDA AND NOTES

DATE: 10/8/2024

LOCATION: Remote Via Teams

GROUP PURPOSE (Can be sourced directly from charter)	INSTITUTIONAL VALUES
<p>The committee will analyze technology district-wide for strength, weaknesses, opportunities, and threats.</p> <p>The analysis will cover the following areas: Administrative Technology, Campus Technology, Academic Technology, Technology Operations, Systems Infrastructure, User Support, Enterprise Applications, and Information Security.</p> <p>The committee will evaluate district-wide technology effectiveness and recommend a prioritized innovative list of technology projects for improvement.</p> <p>This body will not be an implementing body—instead, recommendations considered will be implemented by the Vice Chancellor of Effectiveness, Research and Technology, and other affected departments.</p>	<p>Excellence – We deliver our very best as an employer, community partner, educator and workforce training provider for all of Kansas City.</p> <p>Learning – We promote personal, professional and lifelong learning opportunities that positively impact lives and shape the Kansas City workforce.</p> <p>Equity – Our institutional infrastructure fosters equity in employment and student learning and eliminates barriers to success for anyone.</p> <p>People – People serve as the cornerstone of what we do and why we do it. We invest in employee development, intentionally recruit and retain a workforce that represents the communities we serve, and embrace individuals of all walks of life as valued members of the MCC Wolf Pack.</p> <p>Integrity – We conduct ourselves transparently, ethically and in ways that honor the trust placed in us by our students, employees, and communities we serve</p>

Attendance/Members:

Ryan Acklin - X	Tara Allen-	John Chawana - X	Kim Fernandes - X
Darlene Town - X	Michael Korklan - X	John Brendle - X	Victor Meledge-Ade- X
Dominque Mitchell	Leawna Parker	Robin Stoneman - X	Sydney Stewart- X
Melissa Giese	Doug Fox - X	Justin White - X	Matt Wilkinson - X
Tumi Musamali - X	Neiloy Medhi -	Bruce Sowers- X	



Time Allotted	Item and Presenter	Item Description and Action Desired Inform, Solicit Input, Decide, Other	Item Outcome	Institutional Value Alignment
	Review on 9/10/2024 DTCC Meeting Minutes	Review of previous meeting on 9/10		
	Fraudulent Student Applications Update: Matt Wilkinson	Demos from AMSA SAFE, Persona and from CRM Administrator at Prince George's Community College (PGCC) in Maryland, who run Banner/CRM Recruit with AMSA SAFE for fraud Screening. <i>(Presentation Attachment)</i>	<ul style="list-style-type: none">• Researching various software to assist in preventing fraudulent student apps, 4-5.• Demo conducted with PGCC, fully integrated workflow (AMSA SAFE) where they can check the applications and score by various algorithms to rank them with identifiable risks.• Automated workflows were shown to increase engagement with applicants (informing, reminding about additional verification, status of application).• RFP will be needed for proposals, collaboration between IT, FA, student enrollment.	People
	Planning cutover for Microsoft Self-Service Password Reset (SSPR): Matt Wilkinson	Students still planned for Oct. 24. A communications plan is in place to inform students (via Radius) of the upcoming change, and MCC Info Center is being fully briefed/trained.	<ul style="list-style-type: none">• Students go live Oct. 24th, communication in the works.• Working with InfoCenter on training.	People



	Qty 200 new Dell student loaner laptops: Matt Wilkinson	Board approved on 9/26. Currently working its way through the purchasing process (eReq and PO)	<ul style="list-style-type: none">• PO is in progress	Equity/People
	October is Cyber Security Awareness Month: Matt Wilkinson	With a recent spike in students falling prey to phishing scams, MCC IT is doing a mini-awareness campaign for them, consisting of 11"x17" laminated placards distributed to each campus as well as digital signage content. (attachments)	<ul style="list-style-type: none">• Student focused campaign, phishing signage awareness.• Laminated signage will be distributed to campuses• Campus TV monitors will have phishing signage as well.	Integrity/People
	Small updates to some IT-related policies, working its way through CPRC process: Matt Wilkinson	Review of these revisions. (attachment)	<ul style="list-style-type: none">• Updating language• Minor revisions under "Improper Use" section:• Harassment (adding additional board policies)• 2 additional items- #15 & #16 under 'Improper Use', #15 revealing your account pw and #16 circumventing user authentication or security.• Under Information Classification and Protection: added a clause about encrypted data (data in motion and data at rest)• Under Network Access and Management: wired ethernet, sub	People



			<p>item – IT allows the right to disallow a device from being connected.</p> <ul style="list-style-type: none">• Remote Access renamed to Remote Access and Authentication: added to existing language, multifactor authentication. Making sure we recognize we are running on MFA.• Website Privacy: updated to Chrome and Mozilla.• Once changes are approved, will reach out and provide to faculty for students.	
	State and Local Cybersecurity Grant Program (SLCGP) Matt Wilkinson	MCC IT is applying for a grant as a subrecipient of the MO Dept of Public Safety (DPS). Money would fund enhancements to our Cybersecurity Program	<ul style="list-style-type: none">• Cybersecurity grant program out of Homeland Security.• Preparing materials, no exact dollar amount yet.• Various ways to enhance Cybersecurity	Excellence
	Roundtable: All Meeting Attendees		<ul style="list-style-type: none">• Faculty Laptop Refreshers: In discussion, Rolling basis. If there are departments/individuals who have failing software – reach out to Justin or Robin and we can prioritize. The refresh program will be ongoing.• Number of Laptop replacements on a yearly basis? Not an exact number yet,	



			<p>most likely a couple hundred at a time throughout the district.</p> <ul style="list-style-type: none">• Reanalyze inventory data and will get a sense of faculty laptops and budget with Fiscal 25.• Selection variation: Dell, but can have conversation if wanting storage capacity, or bigger screen (visibility)• Remote Access for students: still in progress, most likely a year from now. Involves additional technical aspects. Requires remote desktop broker, which is additional software. Lots of resources are with the Banner migration currently.• Evening classes (after 5PM): working to extend IT Helpdesk and on-site support technicians but given our current staffing we are looking to flex personnel but cannot do this year-round. This would most likely be at the beginning of the semester.	
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