



**COUNCIL OR COUNCIL-RELATED COMMITTEE**

**MEETING AGENDA AND NOTES**

**DATE: 9/10/2024**

**LOCATION: Remote Via Teams**

<b>GROUP PURPOSE (Can be sourced directly from charter)</b>	<b>INSTITUTIONAL VALUES</b>
<p>The committee will analyze technology district-wide for strength, weaknesses, opportunities, and threats.</p> <p>The analysis will cover the following areas: Administrative Technology, Campus Technology, Academic Technology, Technology Operations, Systems Infrastructure, User Support, Enterprise Applications, and Information Security.</p> <p>The committee will evaluate district-wide technology effectiveness and recommend a prioritized innovative list of technology projects for improvement.</p> <p>This body will not be an implementing body—instead, recommendations considered will be implemented by the Vice Chancellor of Effectiveness, Research and Technology, and other affected departments.</p>	<p><b>Excellence</b> – We deliver our very best as an employer, community partner, educator and workforce training provider for all of Kansas City.</p> <p><b>Learning</b> – We promote personal, professional and lifelong learning opportunities that positively impact lives and shape the Kansas City workforce.</p> <p><b>Equity</b> – Our institutional infrastructure fosters equity in employment and student learning and eliminates barriers to success for anyone.</p> <p><b>People</b> – People serve as the cornerstone of what we do and why we do it. We invest in employee development, intentionally recruit and retain a workforce that represents the communities we serve, and embrace individuals of all walks of life as valued members of the MCC Wolf Pack.</p> <p><b>Integrity</b> – We conduct ourselves transparently, ethically and in ways that honor the trust placed in us by our students, employees, and communities we serve</p>

**Attendance/Members:**

Ryan Acklin - X	Tara Allen- X	John Chawana	Kim Fernandes - X
Darlene Town - X	Michael Korklan	John Brendle - X	Victor Meledge-Ade- X
Dominque Mitchell	Leawna Parker	Robin Stoneman	Sydney Stewart
Melissa Giese	Doug Fox	Justin White - X	Matt Wilkinson - X
Tumi Musamali - X	Neiloy Medhi - X	Bruce Sowers- X	



<b>Time Allotted</b>	<b>Item and Presenter</b>	<b>Item Description and Action Desired</b> Inform, Solicit Input, Decide, Other	<b>Item Outcome</b>	<b>Institutional Value Alignment</b>
	8/13 Meeting Re-cap	Review of previous meeting on 8/13		
	Student Loaner Laptops: Matt Wilkinson	On September Board Agenda	200 New Dell Laptops for Student Loaner Laptop Program <ul style="list-style-type: none"><li>• Expected early October</li><li>• Delivery to AC, distributed to campus libraries.</li></ul>	Equity
	Password Management Change: Matt Wilkinson	Microsoft Self-Service Password Reset (SSPR)	Password Change Process Changing for Employees this month <ul style="list-style-type: none"><li>• Communication and training guides will be sent out regarding SSPR.</li><li>• Registration and verification of authentication methods will be September 17<sup>th</sup>.</li></ul>	People
	VoIP Migration Status: Matt Wilkinson	Progress to date of migration from GoTo Connect VoIP to UPN VoIP	We are about 60% done.  We have completed 6/10 phases.  LV, MW, and PV are the remaining sites. Phase 10 will be the call centers. <ul style="list-style-type: none"><li>• Health Science was completed last week.</li></ul>	People
	IT Support Hours: Matt Wilkinson	This topic was raised in a recent AVC/VP meeting, if IT Help Desk and campus tech hours could be extended until early evening for evening classes	Due to current staffing levels, support obligations and budget constraints User Support cannot easily extend IT Help Desk or on-site support tech hours past 5PM (without impacting morning coverage).	People



			<ul style="list-style-type: none"><li>• Special events + IT support is being discussed.</li></ul>	
	Roundtable: All Meeting Attendees		Justin White -- Update on Macs: PV and LV, re-bid closed on 9/3, follow up with procurement – no visibility to see further. Will reach out with update from procurement.	