DTCC Agenda and Minutes
Aug 13, 2024 / 2:30PM
DTCC Chair: Matt Wilkinson
Teams Link: Join the meeting now

Members

Ryan Acklin - *X*	Tara Allen	John Chawana	Kim Fernandes - *X*
Darlene Town	Michael Korklan	John Brendle - *X*	Victor Meledge-Ade- *X*
Dominque Mitchell	Leawna Parker - *X*	Robin Stoneman	Sydney Stewart
Melissa Giese	Doug Fox - *X*	Justin White - *X*	Matt Wilkinson - *X*
Tumi Musamali	Neiloy Medhi - *X*	Tumelo Musamali- *X*	

Item	Discussion	Action
Welcome	Matt welcomed DTCC Participants to the August 2024 meeting	
Previous Minutes	June 11, 2024 Meeting Minutes • Manage print RFP Submitted to Procurement • Default Cloud Storage for Zoom is full – reminder to download recordings to one-drive.	
Clarification on Soft Clients with new VoIP Provider	• Adjusting and learning as we go with UPN. • Biggest point of confusion = Soft clients (Nimbus) smart phone app, not required to use it. Desktop software functionality but, set # of licenses. If exceeded – we must request another batch of licenses and there is a cost associated. • Boomea (full software installation), desktop app for high volume call flows. There is also a web version that doesn't require any software to be installed. ○ Create a ticket or have supervisor send a list for us to create/grant access.	
Change coming for password management	• How MCC manages Passwords (changing or resetting), in the past it has been done via MyMCCKC/PeopleSoft. • Microsoft as the main source to reset your password. This change means that your PeopleSoft/MyMCCKC password will only be used for accessing	

	PeopleSoft/MyMCCKC, while your Microsoft password will be synced to your email and computer for Microsoft services. • Introducing SSPR September 17th for Employees, Mid-October for Students. • 180 Days (6 months) PW change, individuals close to this 6-month mark will get more targeted communication regarding SSPR. • You will be able to set your MyMCCKC/PS pw to be the same if you would like.	
Status of new laptops for student loaner laptop program	• $125,000 Kauffman Foundation Grant – 200 laptops • Working with Dell on pricing for latitude models of student loaner laptops (14'' screen) - Windows 11 preinstalled. • September Board, order after September Board approval. • As we get new laptops, we will begin phasing out the older ones.	
Start of Semester IT prep	• Outposts in highly trafficked and visible locations (set days & hours) • Visible Signage intercampus mailed to campuses this week. • T-shirts are on the way for IT, hoping to have them mailed out by the end of this week. • Digital signage will be available at each campus with outposts set days/hours.	
Roundtable discussion	• Tumi Musamali: If anyone missed T-shirt order, please connect with Tumi ASAP! • Victor Meledge-Ade: Student Loaner Laptop Software o Matt: Libraries are the front end of the student laptop loaner program. First come, first serve. Hoping for additional grant funding for better laptops. Students don't have to have any requirements/need to request a laptop, open for any enrolled student. Software is tricky depending on the type of software, different minimum requirements and licensing. Know that it is a need and still figuring out a way forward for students to access	

	specific academic programming software. JCCC did a demo where students can remote into labs and utilize the specific software they need. Testing, configuration, and engineering is needed, but the feature is being investigated by IT. Can't give solid timeline but would like to see it starting in Fall 2025.	

Roundtable / Open Floor		
Closing	Meeting adjourned Next meeting scheduled:	

Open floor	No open floor updates	
Next Meeting	**Adjourned: 2:25pm** **Next meeting April 13.**	